

2021 ICC Handicap Committee

Cap Patrol Frequently Asked Questions (FAQ)

Q. How often are handicap indexes reviewed using Cap Patrol?

A. The Cap Patrol system constantly monitors all rounds played and posted by all golfers. The ICC Handicap Committee will meet at the end of each month to review all player's handicap indexes and any adjustments recommended by the Cap Patrol system.

Q. Will the Handicap Committee always follow the Cap Patrol application recommendations?

A. Generally, yes. But the Handicap Committee will take into account feedback from members and staff. Minor adjustments recommended (i.e. ½ stroke) may not be applied immediately.

Q. When will we be notified if we will be adjusted?

A. The Handicap Committee will notify any player to be adjusted by phone call, email, and letter sent via USPS within 24 hours of the monthly meeting.

Q. How long do I have to file an appeal to the adjustment?

A. Members to be adjusted must notify the Handicap Committee or Head Golf Professional within 48 hours of receiving the notice. If no appeal is filed, the adjustment will be implemented.

Q. How does the appeal process work?

A. The Handicap Committee will meet with the player within 5 days of the appeal being filed. This meeting will be held virtually.

Q. How will the handicap index adjustment be applied?

A. The adjustment will be made in the GHIN system and will lock the player's USGA index at the adjusted level for the entire month. The locked USGA index will apply to that player for the entire month and daily adjusted calculations will not change the index.

Q. If I'm adjusted and my USGA index is locked should I continue to post scores?

A. Yes, you should continue to post all scores during the adjustment period as these scores will be evaluated in the next month's report.

Q. Is it possible my adjustment will change?

A. Yes, data is evaluated each month and adjustments for players may be dropped. In that case the player will revert to their current USGA index.

Q. Is ICC using Cap Patrol to evaluate the guests I bring to events at ICC?

A. The Handicap Committee is considering evaluation of guests using Cap Patrol for any member/guest events held at International Country Club. The ICC Golf Committee and associated Tournament Committees will determine if this process will be used.

Q. Does Cap Patrol include a Peer Review system?

A. Yes, the Cap Patrol app allows players to see the score that their competitors posted the day after the round is played. They would then have the opportunity to notify the Head Professional if any round posted is not consistent with what was shot.